



Y'ALL ARE AWESOME!

#flightit

Inventory Huddle #7

May 20, 2020

Both audio and visuals are available through the Skype Meeting Broadcast link and are accessible via any browser.

During the call, please submit questions via the Skype window



AmerisourceBergen®

Today's Speakers



Kara Poole

Vice President , Strategic Accounts



Heather Zenk, RPh, PharmD

*Senior Vice President, Replenishment
& Manufacturer Operations*

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Allocation Adjustment Requests

- Permanent allocation adjustment requests
 - Market shortage items with an **ALLOCATED status**
 - Effective immediately, we will accept requests to adjust permanent allocations through Customer CARE. Reasons for adjustment requests might include:
 1. Allocation provided no longer supports current patient need.
 2. Primary supplier is on shortage and need to increase current allocation as alternative.
 3. Allocation does not meet historical demand and need to increase weekly allocation.
 - Items with an **ACTIVE status** are under review
- Note: Inventory remains extremely tight on market shortage items (especially those directly related to COVID-19 treatment)

Update on the Distribution of Remdesivir



- For specific questions about remdesivir (RDV) for your facility, continue reaching out to your State Department of Health
- As a reminder, neither Gilead nor AmerisourceBergen are deciding which hospitals will receive RDV or have visibility to the allocation plans at a state level. The fact that your hospital is not an AmerisourceBergen customer will not impact the allocation decisions of your state public health department.
- If engaged in RDV clinical trial, continue to work with your clinical trial staff – separate supply from the donated product to the Federal Government
- If you have more RDV than needed to treat current COVID-19 patients, DO NOT return the product to AmerisourceBergen. Contact your State Department of Health.
- For RDV clinical questions, see Gilead’s website for patient and caregiver fact sheets – additional resources from AmerisourceBergen and Gilead are on the subsequent slides
- If any additional information becomes available to us, we will share with you

Remdesivir – Gilead Resources

- For information on clinical trials that are testing the use of remdesivir in COVID-19, visit **www.clinicaltrials.gov**
- For additional medical information about remdesivir, please visit **www.askgileadmedical.com/remdesivir** or call 1-866-MEDI-GSI (1-866-633-4474) Monday – Friday, 6am – 4pm PT

Remdesivir – AmerisourceBergen Resources

- Latest information: AmerisourceBergen dedicated COVID-19 web page: **www.amerisourcebergen.com/coronavirus-covid-19-information**
- National Remdesivir Donation Inquiry Line: **1-877-987-4987**
 - ✓ Do not contact Customer CARE with remdesivir questions (use dedicated resources)
- Dedicated e-mail box for inquiries on eligibility & designation for donation: **remdesivir@amerisourcebergen.com**

AmerisourceBergen Distribution Center Update

- Olive Branch, MS distribution center reopened on Sunday, May 17th
 - ✓ Temporarily closed on May 10th after a DC associate was diagnosed with COVID-19 and several others were self-quarantining or being tested
 - ✓ During this temporary closure, the Olive Branch DC underwent an airing out period followed by a deep sanitization conducted by a third-party commercial cleaning service that specializes in biohazard cleaning
 - ✓ Olive Branch DC associates also had the opportunity to stay home to monitor their own health, abide by social distancing guidelines, and prepare to come back to work healthy
- Each customers' servicing DC moved back to Olive Branch in their ordering platform on May 16th and deliveries resumed May 18th
- Olive Branch DC is well stocked

Potential Next Wave - Preparation

- Continue to purchase product for your current patient need – reminder that stocking up puts pressure on the supply chain (think of it like a traffic jam on inventory)
- As you restart elective surgeries, send estimated usage to Customer CARE or Account Services if your demand over the last few months does not reflect your need for the coming weeks – ABC continues to work with manufacturers regularly and frequently
- From a customer operational perspective, Sue Mashni (Mt. Sinai in NYC) has some worthy suggestions entitled “Things we should have done and will do now...”, including:
 - ✓ Standardization (Crash Cart Trays, Dispensing Strategies)
 - ✓ Virtualization
 - ✓ Optimization of Epic Inventory and “Burn Rate”Sue Mashni’s discussion is part of our Inventory Huddle #4 (replay available)



We want to hear how AmerisourceBergen is doing to support you during the COVID-19 crisis. Share your feedback via a 2-minute survey.

www.amerisourcebergen.com/coronavirus-covid-19-information

Most recent **FAQs** also available there.



We are united in our responsibility to create healthier futures.

Q & A

Please submit questions directly in the Skype window