

Independent Pharmacists find patient care highly important, but reimbursement and contracting with payers and manufacturers to be barriers to good care. That said, they anticipate spending more time counseling patients, which is the #1 area they are most excited for as their pharmacy role evolves.

"Sometimes we are so busy that we don't have enough time to spend with the patients, so maybe being able to afford enough help to impact the patient's medication therapy." -Independent Pharmacist

"The communication from the pharmacy to the providers office has greatly increased and is effective but there is very little communication from the providers office to the pharmacy with the messaging they are giving to the patients." -Independent Pharmacist

"As reimbursement declines, and cost continues to increase, the only thing we can do to stay afloat is reduce labor. And when you reduce labor, it affects patient care" -Independent Pharmacist

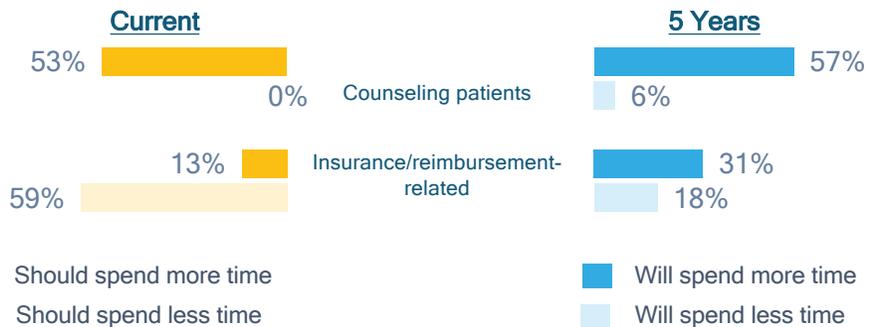


% of Time Spent On...
(in a typical week)

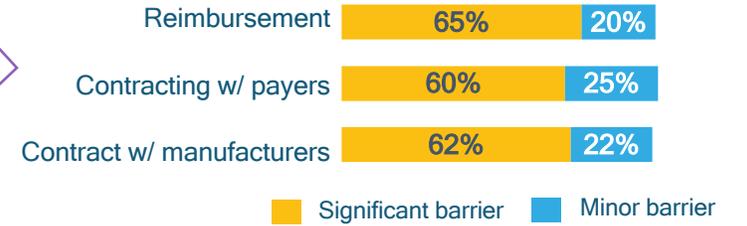


21% spend time educating patients on medication safety and side effects

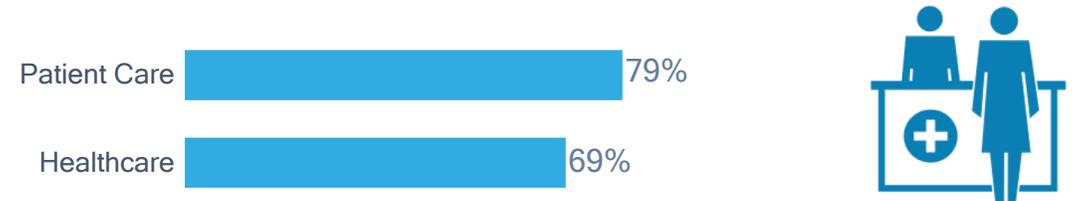
Time Should Spend/Expect To Spend on Activities



Barriers to Good Care



% Looking Forward to a greater role in...



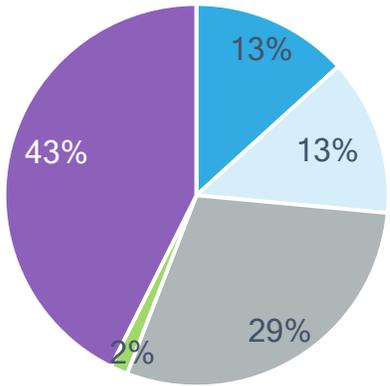
% Feel Will Help to Mitigate Barriers to Good Care (T2B%)



Occupation

Registered Pharmacists

 **96%**



- Pharmacy Manager
- Pharmacist (non-owner/director/manager)
- Director of Pharmacy
- Pharmacy Technician
- Pharmacy Owner
- Other pharmacy related occupation

Pharmacist Profile

 **17** Avg. # years working in occupation

 **1,109** Avg. # patients in past month

 **4,364** Avg. # prescriptions filled in past month

Setting



Urban: 25%



Suburban: 46%



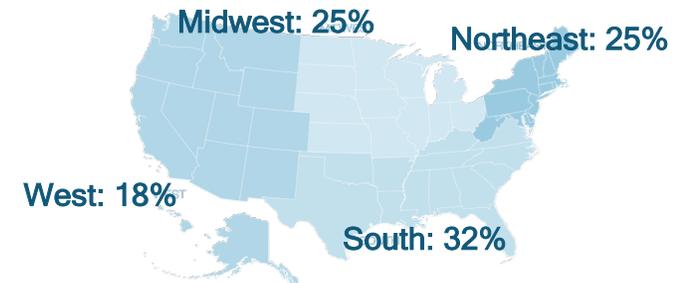
Rural: 29%

Decision Making Authority



- Influencer
- Group of Decision Makers
- Final Decision Maker

Region

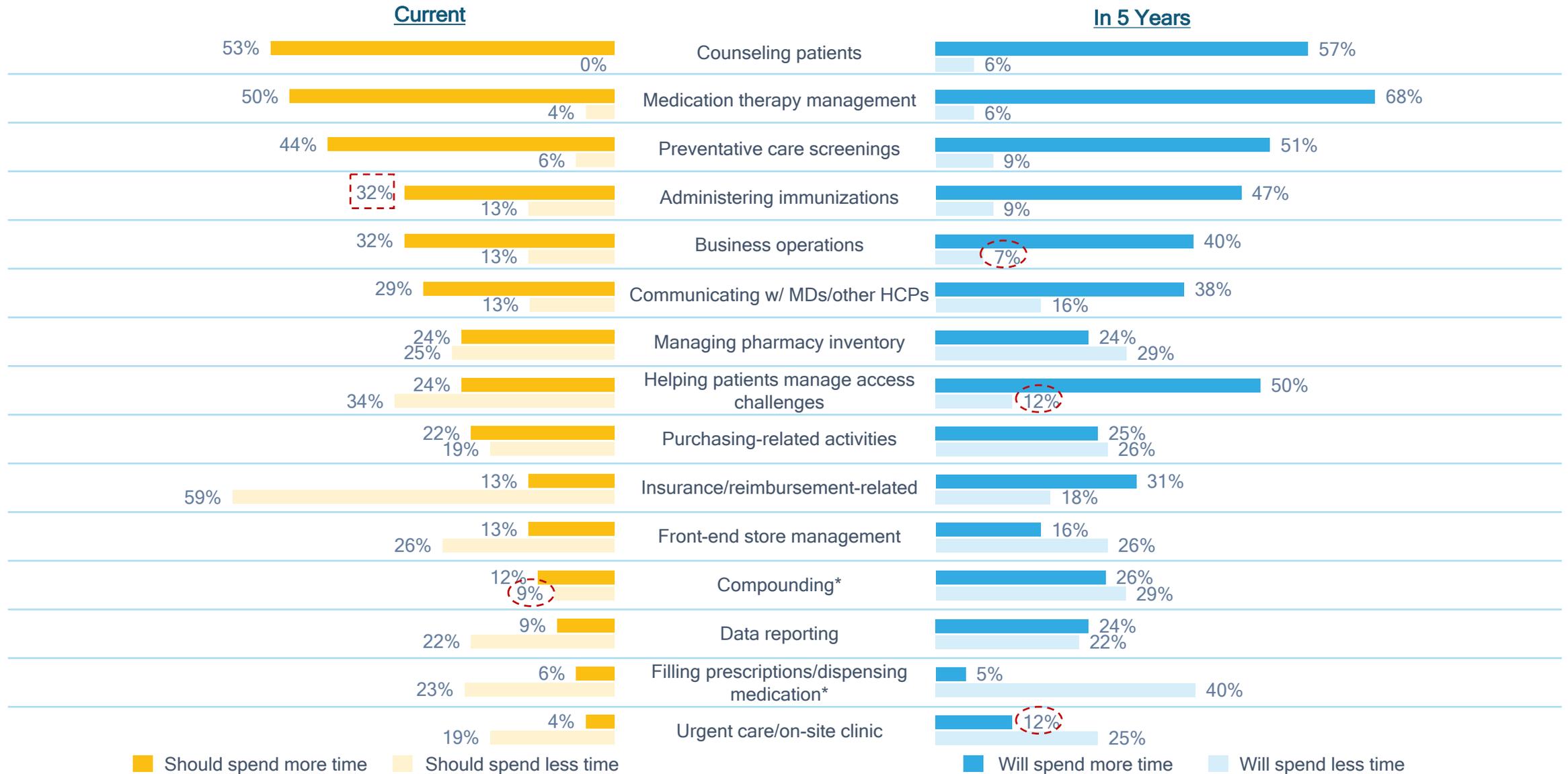


Base: Independent (n=68) | Q100. Which of the following best describes your occupation? | Q100a. Are you also a Registered Pharmacist (RPh)? | Q101. And which of the following best describes the type of pharmacy that you work in? | Q102. Which of the following Pharmacy Benefits Managers (PBMs), if any, is your pharmacy affiliated with...? | Q103. Which of the following best describes your decision-making authority with regards to drug stocking and purchasing decisions? | Q104. How many years have you been working as a [Occupation from Q100.]? | Q105. Approximately how many patients did you see in the past month? | Q106. And, thinking of the past month, how many prescriptions did your [Occupation from Q100.]? | Q400. In which state is your pharmacy located? | Q401. In which of the following types of settings is your pharmacy located?

Time Should Spend/Expect To Spend on Activities

Independent

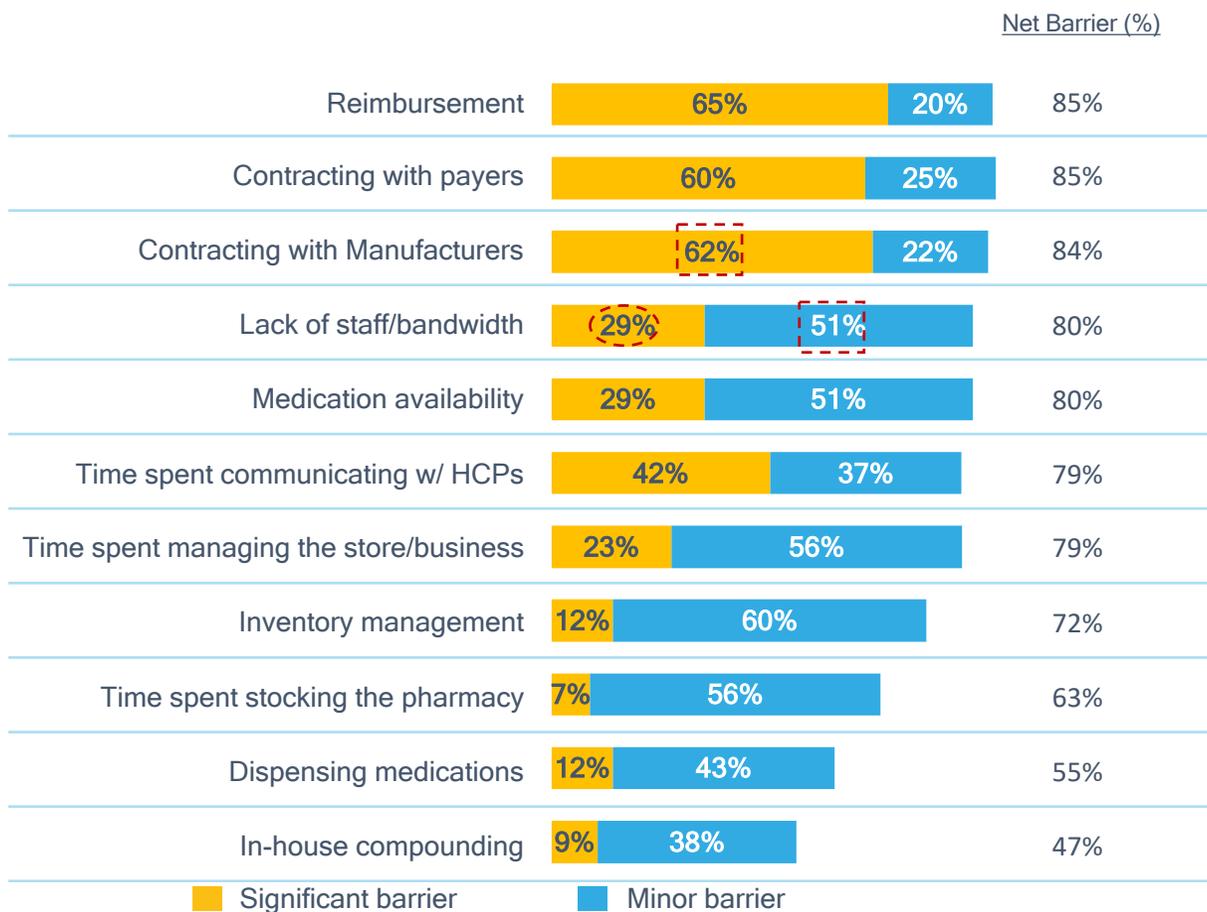
- Half of Independent pharmacists feel they should be spending more time counseling patients, followed by MTM and preventative screenings, which may be a reality in the future.



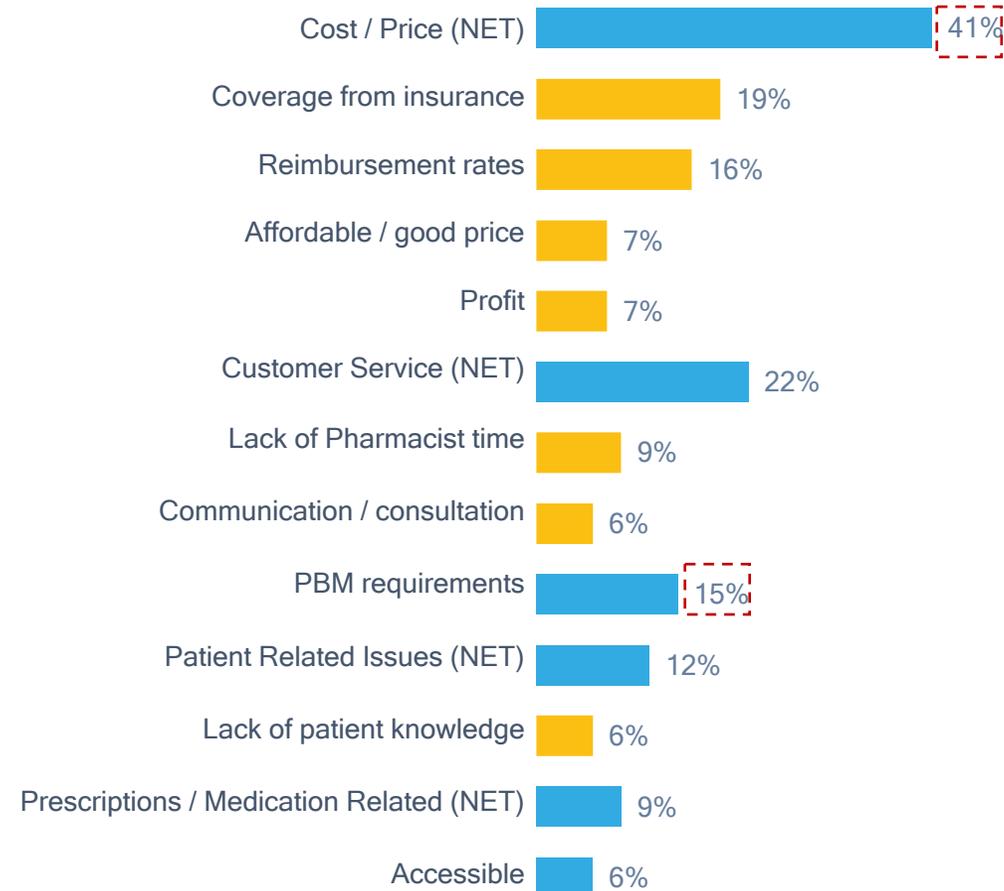
Base: Independent (n=68) Q203. Using the scale below, please indicate whether you feel you should be spending more, less, or the same amount of time on each of the following types of activities in your current role. | Q204. And now, thinking ahead to 5 years from now, how (if at all) do you think your time spent on the following activities will change?
 *Registered Pharmacists Only

- Reimbursement and contracting with manufacturers/payers are top barriers to good care.

Barriers to Good Care



Other Perceived Barriers to Good Care*



*Responses <5% have been excluded from chart

Base: Independent (n=68) | Q300. Using the scale below, please indicate the extent to which each of the following are barriers to providing good care to your patients.

Q301. What else, if anything, do you perceive as barriers to providing good care to your patients?