

# ABC Order

AmerisourceBergen



## Designed by Pharmacists, for Pharmacists

In today's evolving healthcare landscape, it's more important than ever for your independent pharmacy to streamline workflows and reduce inefficiencies. ABC Order was designed, hand in hand with pharmacists, to make the ordering process quick and efficient so that you can get back to what's important—spending more time with patients.



### Improved search and filtering

Search is more robust, faster and easier to use with enhanced filtering and pricing information to make it easy for you to find what you're looking for.



### All-day log-in and order collaboration

Once you log in to ABC Order, you won't be logged out during business hours. In addition, multiple users can add items to the same cart to streamline ordering and invoices.



### Tools to help you better manage your inventory

A new "Calendar" feature allows you to keep track of irregular inventory and set alerts to be notified when items become available. You can also create "notes" for products that require specific ordering procedures.



### Support service functionality

The support area of the platform allows you to easily initiate returns, report shipment errors or technical issues and request labels and pricing stickers.



### Up-to-date delivery status and order information

When you log in to ABC Order the first thing you'll see is your dashboard with important order delivery updates and notifications.

### What pharmacists are saying ...

*This is a giant leap in the right direction for AmerisourceBergen. I can't stress how much better this is than the previous system.*

– Nick Katra, Paoli Pharmacy

*ABC Order has cut my ordering time in half. If it used to take 45 minutes for an order, it can now be done in 20 minutes.*

– Pinak Gandhi, Capsule Pharmacy

*ABC Order really functions like Amazon or Google, where search makes sense.*

– Dominick Vizzoni, Siegel's Pharmacy

*The first time each of my techs had to do a return, they said, 'I can't believe it was that easy or quick'. Now returns are something they don't dread.*

– Nick Katra, Paoli Pharmacy

*We really like ABC Order. A lot of the newer features are a big improvement. I love the calendar, and Quick Add. I also like sending everything (Rx and CII's) in one order—that's really helpful!*

– Chris Riccio, Riccio Family Pharmacy

ABC Order MAIN STREET PHARMACY (2) My Account Tools Support Services Search for Products Search Cart 07/30/16

ACCOUNT #: 051233410  
Main Street Pharmacy  
27 Washington St., Conshohocken, PA 19428

Delivery Status 3 min ago  
Delivery is on time and expected to arrive at 10:30am

Order Alerts (3)

- Unreceived CSOS Order(s) Monday  
Reminder to receive 030416.  
Receive CSOS >
- Product(s) Substituted Yesterday  
2 product(s) on 04152016 have been substituted.  
View More >
- Product(s) Unconfirmed Today  
2 products will not be delivered from 5124412346.  
View More >

Support Service Alerts (1)

- MRA Available Yesterday  
Available to print for 123452.  
View More >

Product Alerts (2)

- Order Reminder Today  
Regular Refill - Gardasil 123456  
View More >
- Product Recalled Today  
Zithromax 1000MG, 1234-2342-20 has been recalled.  
Return Product >